



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR GEMS & JEWELLERY INDUSTRY



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OS describe what individuals need

to do, know and understand in order to carry out a particular job

What are

Occupational Standards(OS)?

role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Introduction

Qualifications Pack-Goldsmith: Enameller

SECTOR: GEMS & JEWELLERY

SUB-SECTOR: Handmade gold and gems-set jewellery

OCCUPATION: Gold smithy (Specialised)

REFERENCE ID: G&J/Q0902

ALIGNED TO: NCO-2004/7313.78

Goldsmith-Enameller: Also called 'Minakari Goldsmith', the Enameller paints the finished jewellery for embellishing it as per design. It is a traditional art.

Brief Job Description: The individual at work in handmade gold jewellery manufacturing prepares enamel colours of different types to paint vibrant patterns on the finished jewellery frame as per design.

Personal Attributes: The job requires the individual to have: integrity, attention to details, good eyesight, steady hands, ability to work in a process driven team, ability to work for long hours in sitting position, a lot of patience, and creativity. The individual must be able to work in small groups in an enclosed area, with minimum hazards when dealing with sharp tools and gas torches and chemicals.







Qualifications Pack Code	G&J/Q0902		
Job Role	Goldsmith - Enameller		
Credits(NVEQF/NVQF/NSQF)	TBD	Version number	1.0
Sector	Gems & Jewellery	Drafted on	14/06/13
Sub-sector	Handmade and Gems-set Jewellery	Last reviewed on	30/07/13
Occupation	Gold smithy (Specialised)	Next review date	15/07/15

Job Role	Enameller Also called 'Minakari Goldsmith'		
Role Description	Painting vibrant coloured patterns on jewellery frame using enamel paint		
NVEQF/NVQF level	4		
Minimum Educational Qualifications Maximum Educational Qualifications	Preferably 10 th standard passed		
Training	Not applicable		
Experience	Not applicable		
Applicable National Occupational Standards (NOS)	Compulsory: 1. G&J/N0902 Paint with enamel colours on jewellery frame 2. G&J/N9910 Maintain IPR and respect copyright 3. G&J/N9912 Coordinate with co-workers 4. G&J/N9914 Maintain safe work environment Optional: Not applicable		
Performance Criteria As described in the relevant OS units			

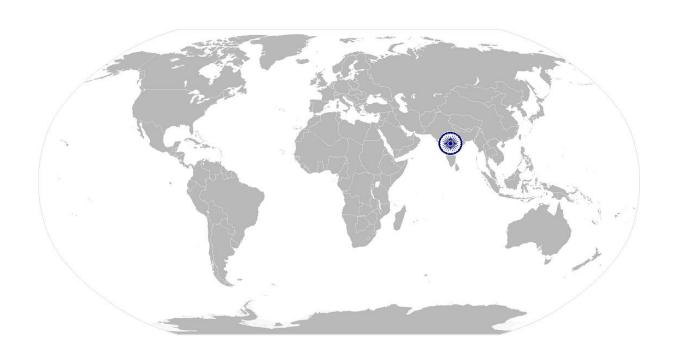






Paint with enamel colours on jewellery frame

National Occupational Standard



Overview

This unit is also called *Minakari* and is about setting painting vibrant coloured patterns on finished jewellery frame using enamel colours. This is among the last stages of manufacturing jewellery for embellishing it and is an optional but specialised and highly creative unit.







G&J/N0902	Paint with enamel colours on	jewellery frame
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G&J/N0902	Paint with enamel colours on jewellery frame		
Unit Code	G&J/N0902		
Unit Title (Task)	Paint finished jewellery frame with vibrant enamel colours		
Description	This OS unit is about <i>minakari</i> or painting patterns with enamel colours on jewellery rame		
Scope	This unit/ task covers the following:		
	 Receive work from supervisor receive the design from supervisor and understand the enamelling requirement, i.e., colour combinations, type of surface to be prepared, areas for enamel painting, delivery schedule and methodology to use order consumables such as enamel lumps, acids and chemicals, brush, handling tools, safety gear and take stock of equipment such as kiln or furnace or oven or gas torch receive the jewellery to be enamelled Prepare gold jewellery surface for enamel paint application prepare jeweller surface for adhesion, uniform firing and even colour distribution grave or chisel the surface to be painted up chisel or graver for sparkling finish of large base area or buff the surface for glossy finish or cut motifs, scoop out or chisel to create motifs or patterns. prepare enamelling area of even thickness in order to achieve even spread of enamel while firing prepare surface of optimum thickness for the enamel to hold an not chip or crack at a later stage, taking care to protect the surface from being pierced or punctured apply enamel to a hollow surface after removing all moisture to avoid enamel-splitting at the time of firing because of moisture tapped in the hollow or depressed area remove from the surface any grease, oil grime and dust clean or degrease using solvents or acid or cleaning solutions after preparing the surface while avoiding any hand contact with the chemical used 		
	 Prepare the ename! crush the required quantities and colours of enamel lumps and grind with mortar into fine powder using mortar and pestel (joy & ewly) and add demineralised (DM) water to the lumps to avoid small particles, ground enamel and debris from being dispersed in air protect eyes and skin from injuries from dispersing debris which may contain glass and other sharp dust particles; Use protective eyewear repeatedly rinse fine powder and grind, adding Nitric acid to water in order to remove impurities take extreme care while rinsing the ground enamel using Nitric acid drops to avoid skin burns or adverse acid reaction transfer finely ground paste to a small dish or container with water at a level slightly higher than the paste 		







Paint with enamel colours on jewellery frame

- check the paste solution for any impurities and water for any floating particles
- add a few drops of vegetable glue as bonding agent for the paste

Apply enamel paint on gold jewellery surface

- paint and apply colour on prepared surface using brushes with soft bristles
- use jigs to hold the jewellery piece securely while painting
- do not spill over paint during application on different sides of the jewel
- apply separate colours in separate strokes, i.e., one after another and not all together
- ensure use of separate brushes and containers for different colours
- leave the painted surface for a few minutes to dry
- take care not to drop the jewellery piece after painting

Fire, retouch and finish

- place the painted jewellery piece in the kiln or oven or furnace using stainless steel mesh for firing or use gas torch at recommended temperature for the enamel
- remove the jewellery from the kiln or oven or furnace or gas torch as soon as the colour melts and flows
- leave it to cool to room temperature
- check the jewel for excess enamel and remove using Hydrofluoric acid
- take extreme precaution while sing Hydrofluoric acid against inhalation, skin burns or skin contact;
- always keep soda-ash-water solution ready in the work area, to be used upon contact with Hydrofluoric acid
- re-fire the jewel for finish as per design, repeat if necessary
- remove jewel from kiln, oven, furnace or gas torch and leave to cool
- finish the surface with grinder and cutter to remove uneven enamel and gold
- rinse with Hydrofluoric acid for uniform spread of enamel applied
- re-fire for glossy finish
- dry after every rinsing cycle and cool after each firing
- use resin colours for non-traditional, i.e., non-Jaipuri or non-Bikaneri, style of enamelling

Detect product defects

- inform supervisor if product has arrived with polishing, cleaning, filing or linking defect from previous processes
- understand the type of defect and send to relevant goldsmith
- report impractical design

Check quality and return

- use needle to check for chipped or cracked enamel after final firing
- in case it is chipped or cracked, leave the jewel in Hydrofluoric acid for 24-72 hour in order to remove the enamel completely and repeat the process
- check weight and dimensions of jewellery as per design







G&J/N0902 Paint with enamel colours on jewellery frame

G&J/N0902 Paint with enamel colours on jewellery frame				
	return the completed enamelled jewel to supervisor or senior			
Performance Criteria(PC) w.r.t. the Scope				
Element	Performance Criteria			
Enamelling	To be competent, the user/individual on the job must be able to: PC1. achieve smooth finish of enamel paint as per design PC2. ensure no overflow or excess enamel at the edges of the painted area PC3. ensure that enamel prepared with no impurities PC4. ensure no chipping or cracking enamel PC5. prepare surface of thickness and evenness for long term enamel adhesion PC6. fire at right temperature for the enamel PC7. achieve colour, vibrancy and gloss as per design PC8. achieve hazard-free output after using acids and chemicals			
Controlling gold loss	To be competent, the user/individual on the job must be able to: PC9. maintain loss as per company's loss margin policy PC10. Document account on job sheet as per company policy			
Productivity	To be competent, the user/individual on the job must be able to: PC11. deliver of jewellery in time as committed to client PC12. deliver number of frames painted as per target			
Quality of output	To be competent, the user/individual on the job must be able to: PC13. achieve defect-free and evenly coloured enamelling as per design PC14. deliver maximum number of QC-okayed enamelled pieces			
Handling problems	To be competent, the user/individual on the job must be able to: PC15. deliver complete jewellery on time by reporting problems faced or anticipated well in advance			
Knowledge and Unders	standing (K)			
A. Organizational Context (Knowledge of the company / organization and its processes)	 The individual on the job needs to know and understand: KA1. company's policies on: acceptable limits of gold loss per product type, incentives, delivery standards, safety and hazards, integrity and IPR, and personnel management KA2. work flow involved in jewellery manufacturing process of the company importance of the individual's role in the workflow KA4. reporting structure KA5. typical customer profile and market trends 			
B. Technical Knowledge	 The individual on the job needs to know and understand: KB1. jewellery making process and types of jewellery (product, styles, regional, traditional, making technique) KB2. types of enamel, such as transparent, opaque and opal or translucent and their properties: Transparent and opaque easier to apply than opal KB3. hard (firing at 750°C), medium (600-750°C) and soft (<650°C)enamels 			







G&J/N0902	Paint with enamel colours on jewellery frame		
	 KB4. enamel available in lumps (longer shelf life), powder and paste forms KB5. choice of mortar and Prestel for grinding powder such as hardened steel, agate, stone that do not leave residue while grinding KB6. expansion and shrinkage rates of gold alloy used and that of the enamels used KB7. adverse effect of very thin base surface, poorly prepared surface or moisture on enamelling outcome KB8. adverse effect of dust and impurities in enamel or on base surface on the outcome KB9. recommended temperatures for different categories of enamel KB10. use of highly hazardous acids and chemicals such as Nitric acid or Hydrofluoric acids and safeguards KB11. filing and soldering 		
Skills (S) [Optional]			
A. Core Skills/	Basic reading and writing skills		
Generic Skills	The individual on the job needs to know and understand how:		
	SA1. to read notes and put notes on design		
	SA2. to read company policy documents SA3. to read about enamelling and jewellery making techniques		
	SAS. to read about enamening and Jewenery making techniques		
Calculation and Geometry skills			
	The individual on the job needs to know and understand how:		
	SA4. to assess gold loss at each step of jewellery making so as to deliver product of		
	correct weight and size		
	SA5. to translate design into enamel painted jewellery		
Teamwork and multitasking			
	The individual on the job needs to know and understand how:		
	SA6. to share work load with other setters as per capability and work load		
B. Professional Skills	SA7. to deliver the enamelled jewellery on time Painting		
b. Professional Skills	The individual on the job needs to know and understand how:		
	SB1. to use creativity while painting layers of different colours of enamel		
	SB2. to enamel keeping in mind the requirements of finish, longevity of colour and		
	utility of the design		
Using tools and consumables			
	The individual on the job needs to know and understand how:		
	SB3. to use demineralised water for grinding, washing and rinsing enamel		
	SB4. to use vegetable glue such as pomegranate seeds for bonding the enamel paste		
	SB5. to use Nitric acid to rinse ground enamel through drop bottles		
	SB6. to use Hydrofluoric acid to wash and remove excess enamel and achieve smooth finish		
	SB7. to use polypropylene steel containers to handle acids		
	SB8. to use mortar and pestel to break and grind enamel lumps into fine powder		
	and grinding stones		







G&J/N0902 Paint with enamel colours on jewellery frame

Section (1) 02 I take with chamber colours on jow chery frame				
	SB9. to use porcelain and steel dishes for holding enamel paste during application			
	SB10. to use fine bristled brushes for painting			
	SB11. to use chisels and graves for preparing the base gold surface			
	SB12. to use temperature controlled kilns, ovens or furnaces for firing and steel wire			
	mesh for putting the jewel for firing			
	SB13. to use tongs, holders, spatula, plates, ceramic blocks and asbestos boards			
	SB14. to understand hazards involved with chemicals, furnaces and tools used			
	Reducing precious-metal loss			
	The user/individual on the job needs to know and understand:			
SB15. how to reduce precious metal loss below the prescribed standards				
SB16. how to collect broken pieces, account in job sheet and return				
SB17. how to follow company's policies on collecting gold dust and fragme				
SB18. how to suggest improvements in order to reduce precious metal loss				
Reflective thinking				
	The individual on the job needs to know and understand how:			
SB19. to improve work processes				
SB20. to reduce gold loss and rework because of chipped or cracked enamel				
Critical thinking				
	The individual on the job needs to know and understand how:			
SB21. to spot process disruptions and delays				







Paint with enamel colours on jewellery frame

NOS Version Control

NOS Code	G&J/N0902		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	16/06/13
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13
		Next review date	15/07/15

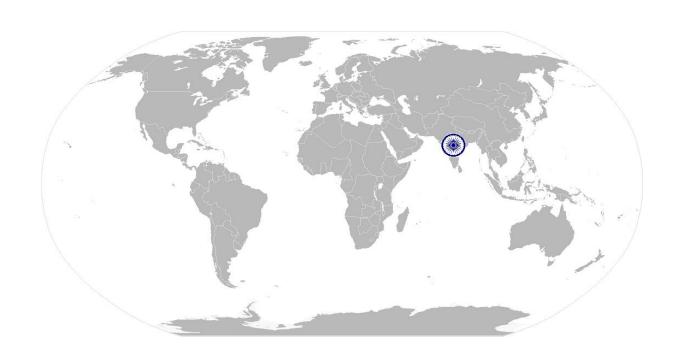






Maintain IPR and respect copyright

National Occupational Standard



Overview

This unit is about and respecting intellectual property rights (IPR) of the company's products and designs and avoiding infringement on copyrights of others.







Maintain IPR and respect copyright

Unit Code	G&J/N9910				
Unit Title (Task)	Respect IPR of company as well as competitors				
Description	This OS unit is about maintaining company's IPR and avoiding infringement on copyright of others				
Scope	This unit/task covers the following:				
	Protect company's Intellectual Property Rights (IPR) • prevent leak of new designs to competitors by reporting on time • be aware of any of company's product or design patents • report IPR violations observed in the market, to supervisor or company heads Avoid infringement to copyright of other companies • read copyright clause of the material published on the internet and any other printed material • consult supervisor or senior management when in doubt about using publicly available information • report any infringement observed in the company				
Performance Criteria(P	C) w.r.t. the Scope				
Element	Performance Criteria				
Respecting IPR	To be competent, the user/individual on the must be able to: PC1. spot plagiarism and report PC2. understand rationale of patents and IPR PC3. avoid being involved in IPR violations				
Knowledge and Unders	tanding (K)				
A. Organizational Context	The individual on the job needs to know and understand: KA1. company's policies on IPR, plagiarism and order leaks KA2. company's patented products KA3. market trends and company's unique product range KA4. reporting structure				
B. Technical Knowledge	The individual on the job needs to know and understand: KB1. basics of patents and IPR laws KB2. how IPR protection is important for competitiveness of a company				
Skills (S) [Optional]					
A. Core Skills/	Communication skills				
Generic Skills	The user/individual on the job needs to know and understand how: SA1. to effectively communicate any observed IPR violations or design leaks				
B. Professional Skills	Decision making				
	The user/individual on the job needs to know and understand when and how: SB1. to report sources of IPR violations				







G&J/N9910 Maintain IPR and respect copyright

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	Reflective thinking				
The user/individual on the job needs to know and understand how:					
SB2. to learn from past mistakes and report IPR violations on time					
	Critical thinking				
	The user/individual on the job needs to know and understand how:				
	SB3. to spot signs of violations and alert authorities in time				







Maintain IPR and respect copyright

NOS Version Control

NOS Code	G&J/N9910		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	14/04/13
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13
		Next review date	15/07/15

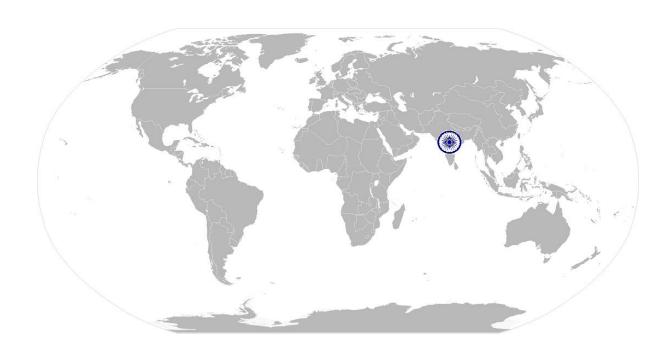






Coordinate with co-workers

National Occupational Standard



Overview

This unit is about the artisan or bench worker's level of communication with colleagues or clients. It determines the goldsmith's ability to work as a team member, share work and multi-task in order to achieve the required deliverables on schedule.







Coordinate with co-workers

G&J/N9912	Coordinate with co-workers
Unit Code	G&J/N9912
Unit Title (Task)	Coordinate with co-workers
Description	This OS unit is about communicating with colleagues and seniors in order to maintain smooth ad hazards free work flow
Scope	 Interact with supervisor to: receive work instructions and raw materials from reporting supervisor communicate to reporting supervisor about process flow improvements, product defects received from previous process, repairs and maintenance of tools and machinery as required communicate any potential hazards or expected process disruptions handover completed work to supervisor Interact with colleagues within and outside the department to: work as a team with colleagues and share work as per their or own work load and skills work with colleagues of other departments such as frame making or component making or polishing or setting or stores communicate an discuss work flow related difficulties in order to find solutions with mutual agreement receive feedback from QC and rework in order to complete work on time
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Interaction with supervisor	To be competent, the user/individual on the job must be able to: PC1. understand the work output requirements PC2. comply with company policy and rule PC3. deliver quality work on time as required by reporting any anticipated reasons for delays
Interactions with colleagues and other departments	To be competent, the user/individual on the job must be able to: PC4. put team over individual goals PC5. conflicts resolution and multi-tasking
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	The individual on the job needs to know and understand: KA1. company's policies on personnel management KA2. work flow involved in company's jewellery manufacturing process KA3. importance of the individual's role in the workflow KA4. reporting structure







Coordinate with co-workers

В.	Technical	The individual on the job needs to know and understand:		
Knowledge		KB1. how to communication effectively		
	_	KB2. how to build team coordination		
Sk	ills (S) [Optional]			
A.	Core Skills/	Teamwork and some multitasking		
	Generic Skills	The individual on the job needs to know and understand how:		
		SA1. to share work load as required		
		SA2. to deliver product to next work process on time		
В.	Professional Skills	Decision making		
		The individual on the job needs to know and understand:		
		SB1. how to report potential areas of disruptions to work process		
		SB2. when to report to supervisor and when to deal with a colleague depending on		
		the type of concern		
		Reflective thinking		
		The individual on the job needs to know and understand:		
		SB3. how to improve work process		
		Critical thinking		
		The individual on the job needs to know and understand:		
		SB4. how to spot process disruptions and delays		







Coordinate with co-workers

NOS Version Control

NOS Code	G&J/N9912			
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0	
Industry	Gems & Jewellery	Drafted on	14/04/13	
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13	
		Next review date	15/07/15	

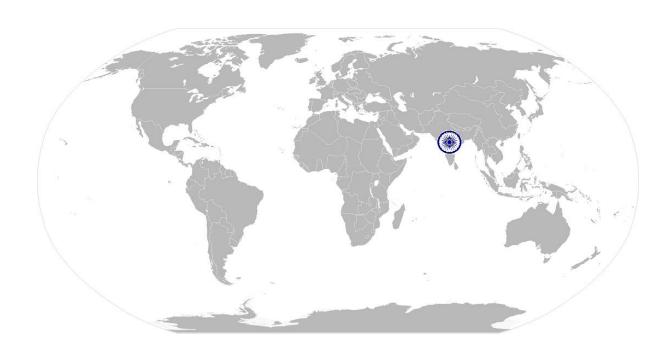






Maintain safe work environment

National Occupational Standard



Overview

This unit is about the artisan or bench worker's commitment towards reporting potential hazards and containing accidents in order to make the work environment safe for self and colleagues.







G&J/N9914	Maintain safe work environment
Unit Code	G&J/N9914
Unit Title (Task)	Work towards having a safe work environment
Description	This OS unit is about being aware of and communicating potential hazards and dangers of accidents on the job
Scope	This unit/task covers the following: Understand potential sources of accidents to avoid accidents related to use of potentially dangerous chemicals, gas torches, sharp tools and hazards from machines Communicate to reporting supervisor about: process flow improvements to reduce anticipated or repetitive hazards mishandling of tools, machines or hazardous materials electrical problems that could result in accident
Performance Criteria(P	
Understanding of potential sources of accidents and communicating	Performance Criteria To be competent, the user/individual on the job must be able to: PC1. spot and report potential hazards on time PC2. follow company policy and rules regarding hazardous materials PC3. deliver quality work on time as required by reporting any anticipated reasons for delays
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	 The individual on the job needs to know and understand: KA1. company's policies on handling: harmful chemicals and sharp tools, safety and hazards of machines, fire safety and, disposal of harmful chemicals and materials KA2. work flow involved in company's jewellery manufacturing process KA3. importance of the individual's role in the workflow KA4. reporting structure
B. Technical Knowledge	The individual on the job needs to know and understand: KB1. how different chemicals react and what could be the danger from them KB2. how to use machines and tools without causing bodily harm

disposal of hazardous chemicals, tools and materials by following prescribed environmental norms or as per company policy Skills (S) [Optional] A. Core Skills/ **Communication skills** The individual on the job needs to know and understand how: **Generic Skills** SA1. to effectively communicate the danger

fire safety education

KB3.

KB4.







Maintain safe work environment

B. Professional Skills	Decision making			
	The individual on the job needs to know and understand:			
	SB1. importance of reporting potential sources of danger			
	SB2. appropriate actions to be taken in the event of an accident			
	SB3. procedure for disposing of hazardous materials, safely and following			
	environmental guidelines			
	Deflective thinking			
	Reflective thinking			
	The individual on the job needs to know and understand how:			
	SB4. to learn from past mistakes regarding use of hazardous machines or			
	chemicals or gas torches			
	Critical thinking			
	The individual on the job needs to know and understand:			
	SB5. how to spot danger			
	SB6. procedure to follow in the event of a fire or other hazard			







Maintain safe work environment

NOS Version Control

NOS Code	G&J/N9914			
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0	
Industry	Gems & Jewellery	Drafted on	14/04/13	
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13	
		Next review date	15/07/15	





Keywords /Terms	Description	
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.	
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.	
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.	
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or an area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.	
Sub-function	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.	
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.	
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.	
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.	
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.	
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.	
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'	
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.	
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.	
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.	
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.	
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.	
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish	





	specific designated responsibilities.
Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Keywords /Terms	Description
IPR	Intellectual Property Rights
NOS	National Occupational Standard(s)
NVQF	National Vocational Qualifications Framework
NSQF	National Qualifications Framework
NVEQF	National Vocational Education Qualifications Framework
QP	Qualifications Pack

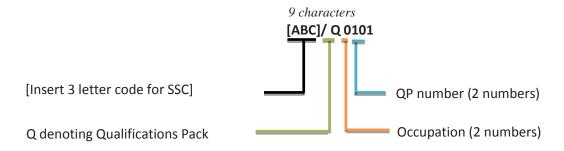




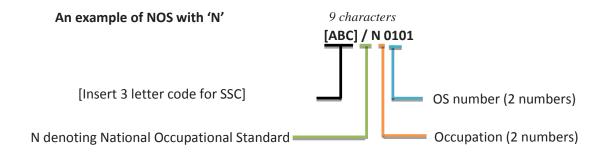
Annexure

Nomenclature for QP and NOS

Qualifications Pack



Occupational Standard



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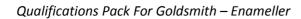




The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Handmade gold and gems-set jewellery	01-20
Cast and diamond-set jewellery	21-40
Diamond processing	41-60
Gemstone processing	61-80
Jewellery retailing	81-98

Sequence	Description	Example
Three letters	Industry name	G&J
Slash	/	/
Next letter	Whether Q P or N OS	Q
Next two numbers	Occupation code	07
Next two numbers	OS number	02





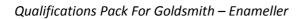


CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Enameller

Qualification Pack Enameller - G&J/Q0902 Sector Skill Council **GEMS & JEWELLERY**

	To pass the Assessment, a candi	date needs to score 50% in Theory and 70% in Practical			
	Assessment Strategy		Marks	Marks Allocation	
NOS	Elements	Performance Criteria	Theory	Practical	
		To be competent, the user/individual on the job must be able to:			
		PC1. achieve smooth finish of enamel paint as per design	1	6	
		PC2. ensure no overflow or excess enamel at the edges of the painted area	1	6	
		PC3. ensure that enamel prepared with no impurities	1	6	
	Enamelling	PC4. ensure no chipping or cracking enamel	1	6	
		PC5. prepare surface of thickness and evenness for long term enamel adhesion	1	6	
		PC6. fire at right temperature for the enamel	1	5	
		PC7. achieve colour, vibrancy and gloss as per design	1	5	
1.G&J/N0902 Paint with		PC8. achieve hazard-free output after using acids and chemicals	1	4	
enamel colours on jewellery	Controlling gold loss	To be competent, the user/individual on the job must be able to:			
frame		PC8. maintain loss as per company's loss margin policy	1	5	
		PC9. document accounts on job sheet as per company policy	1	3	
	Productivity	To be competent, the user/individual on the job must be able to: PC11. deliver of jewellery in time as committed to client	1	2	
		PC12. deliver number of frames painted as per target	1	4	
	Quality of output	To be competent, the user/individual on the job must be able to: PC13. achieve defect-free and evenly coloured enamelling as per design	1	4	
		PC14. deliver maximum number of QC-okayed enamelled pieces	1	4	
	Handling problems	To be competent, the user/individual on the job must be able to: PC15. deliver complete jewellery on time by reporting problems faced or anticipated			
		well in advance	1	5	
		Sub Total	15	71	







2.G&J/N9910 Maintain IPR and respect copyright	Respecting IPR	To be competent, the user/individual on the job must be able to: PC1. Spot plagiarism and report		1
		PC2. understand rationale of patents and IPR	1	
		PC3. avoid being involved in IPR violations		1
		Sub Total	1	2
		To be competent, the user/individual on the job must be able to: PC1. Understand the work output requirements	1	
	Interaction with supervisor	PC2. Understand company policy and rule	1	
3. G&J/ N 9912 Coordinate with others		PC3. Deliver quality work on time as required by reporting any anticipated reasons for delays		2
	Interactions with colleagues and other departments	To be competent, the user/individual on the job must be able to: PC4. Put team over individual goals		2
		PC5. resolve conflicts and multi-task		2
		Sub Total	2	6
	Understanding of	PC1. Spot and report potential hazards on time		1
4. G&J/ N 9914 Maintain safe work environment	potential sources of accidents and communicating	PC2. Follow company policy and rules regarding use of hazardous materials	1	
work environment		PC3. Deliver quality work on time as required by reporting any anticipated reasons for delays	1	
		Sub Total	2	1
		Total	20	80
		Grand Total		100